

TSCBANK.COM  
877-304-0304

# SPECIALIZED PAYMENT PROCESSING SERVICES

For Payment Processor implementations, TriState Capital Bank will create a customized implementation plan that includes working with a team of seasoned professionals who are familiar with your industry. Part of our implementation plan includes a simplified account opening process, including account laddering. Also, for your benefit and to minimize risk, TriState Capital Bank offers a strong risk and client due diligence review process.

TriState Capital Bank offers specialized Treasury Management solutions to Payment Processors, including payroll service providers, third-party administrators, financial services entities and others who have high transaction volumes and sophisticated payment processing needs. Our full suite of Treasury Management products and services allows you to service the needs of your clients efficiently and easily. The integrity and reliability of your business is our top priority. We offer various secure transmission methods, client due diligence processing, and education on ACH rules and regulations. Our “easy to do business with” philosophy and high-touch customer service will help you exceed clients’ expectations.

## Payment Processing

- Standard and customized ACH file, batch and item processing
- Same-Day ACH credits and debits
- Domestic, international and foreign currency wires
- Reverse wires – allowing you to collect payments faster
- Batch wires – upload a file of wire payments instead of initiating wire payments individually
- Check printing – send a file of the checks you would like to issue, and we will create and disburse your check payments for you

## Transmission/File Formats

- A full suite of transmission protocols, including SFTP, FTPw/PGP, HTTPS and direct transmission
- A file mapping system that takes your proprietary format and converts it to the desired format (NACHA, Fed Wire, Positive Pay Format, etc.)

## Online Information Reporting

- Real-time transaction and balance reporting
- Historical balances and data
- Customized reports, including report delivery
- Special ACH reporting, including EDI transactions, returns and notifications of changes
- Various data extract formats and retrieval options

## Fraud Mitigation Tools

- Full suite of check and electronic payment fraud mitigation services
- Complete “know your client’s client” due diligence process

## Service and Support

- Dedicated client service representatives who know your business
- Late ACH windows
- After-hours processing and support
- Partnership for ACH rules and regulations